

K-State Information Systems Office

Goals and Objectives 2009-2011

Improving....

Kansas State University by:

Completing Strategic Information Systems Projects

- Mainframe Data Archiving – Spring 2009
- Mainframe Decommissioning – Summer 2009

Providing On-going Operational Support, Software Upgrades and Enhancements
Advancing Enterprise Infrastructure Support, Upgrades and Enhancements
Pursuing Other Tactical and Operational Information Systems Projects
Participating in the reuniting of the Information Technology Services units

K-State Information Systems Office

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Improving Kansas State University by:

Pursuing Other Tactical and Operational IT & IS Projects

- Finalize the deployment of critical replacement servers
- Participate in the Implementation of the Zimbra Collaboration Suite
- Support the Implementation of the State's new Financial Information Systems
- Upgrade all Oracle Databases to 10g and begin planning for upgrades to 11g
- Improve the Enterprise Technical Service Request-Trouble Ticketing and Service Request Systems (Remedy)?
- Integrate the Facilities Financial System into the University's Financial Information Systems (FIS)?

K-State Information Systems Office

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Improving the K-State Information Systems Office by:

- Refining roles and responsibilities, skill sets, workspaces, software tools and equipment
 - Striving to make our jobs attractive and salaries competitive within our geographical area
 - Striving to maintain and increase the security of University data, applications and assets
- Administrative, Database Management, and Applications Development Services, Applications Architecture, Systems Analysis and Project Management (adding appropriate program responsibility areas, as needed)
 - Dealing with increasing complexity of the multi-tiered high availability operating environments
- Database Systems Coordinators and Database Administrators
 - Developing our professional skills and technical knowledge across all application areas
- Information Systems Supervisors, Project Managers and Application Systems Coordinators
 - Improving supervision and providing technical leadership
- Systems Specialists and Computer Information Specialists
 - Enhancing individual professional skills, technical and functional knowledge by applications area

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Improving K-State Information Technology Infrastructure by:

Developing

A Shared Enterprise Information Systems Perspective

K-State Information Systems Office

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Improving K-State Information Technology Infrastructure by:

Advancing Enterprise Applications Architectures

- User Centric Integrated Self Service and Collaborative Applications
 - Functional presentation in an individual user configurable collaboration space for communications and productivity provided by K-State ITS, addressing the needs of everyone in the community: Students, Faculty, Administrators, Alumni and Friends
- Enterprise Applications Functionality for Instruction, Research, and Outreach
- Enterprise Applications Functionality for Student Services and Administration
- Enterprise Application Functionality for Other Specialized Services

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Improving K-State Information Technology Infrastructure by:

Pursuing Strategic and Long Range Initiatives Important to Kansas State University

- Responding to new University and Information Technology Services Leadership
- Aligning Information Systems Projects with University Strategic and Long Range Plans
- Improving Enterprise Application Development and Implementation Methodologies
- Moving to Standards-Based IT Service Management Systems and Procedures

K-State Information Systems Office

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Improving Your Contribution to Kansas State University by:

Achieving Your Established Annual Goals and Objectives

- Achieving Your Project Objectives
 - Understand who are your customers
 - Understand your customers' requirements and work to ensure that they are met
 - Work to improve both the quality and timeliness of delivered products and services

- Achieving Your Professional Development Objectives
 - Establish, maintain and communicate your short, medium and long term career goals
 - Learn more about the applications you are responsible for
 - from the customers' perspective
 - from a professional perspective
 - Develop essential professional and technical skills through research and training
 - Learn more about project management, team work and personal productivity
 - Become involved in relevant professional forums